

Neal George Hulme

I am a dynamic, enthusiastic individual with a strong desire for learning and personal development. I have excellent numerical and problem solving skills and can employ a logical, structured approach to any situation. Combining these abilities with my creative talent, completes a comprehensive skill set that allows me to adapt and apply a lateral, inspired approach to a problem; this creative side also encourages a keen sense for detail and exceptional visual communication skills.

My career to date has been varied and given me the opportunity to work in a number of different environments; this experience has taught me to adapt quickly to new and changing situations, an ability that is essential in an agency type environment. Although my career has been varied, my experience and commitment to web development provides an excellent foundation to add great value to any organisation.

Outside of work I continue my interest in the web and undertake personal and commercial projects. These included content managed and e-commerce websites using ASP and PHP, providing an excellent platform to extend my skills and indulge my interest in design. To keep up to date with emerging technologies and practices, including Web Standards and Accessibility, I have attended both @media conferences and follow the web development community closely online.

Away from the web, I am an active person and enjoy swimming, mountain biking and power kiting. I also enjoy water-sports and hold RYA certificates for both powered and sailed craft as well as an International Certificate of Competency for powerboats.

Key Skills:

- Web Development: HTML/XHTML, CSS, JavaScript, XML, XSLT, ASP, ASP.NET (VB) and PHP
- Image Development: Photoshop, Illustrator and Flash
- Database management: SQL Server, MySQL and Microsoft Access
- Web server management: Microsoft Windows (IIS) and Apache
- Familiar with both Microsoft Windows and Apple platforms

Capita Registrars, Huddersfield, West Yorkshire – 11/04 to Present

Working within the software development team as a front-end web developer, the role includes responsibility for a number of products and services. Key areas include:

- **Brochure sites design:** with the introduction of a new corporate identity, each of the division's eight brochure sites needed rebuilding. This included building page templates, image development and ongoing support for the marketing team who maintain the content.
- **Web application design:** following the decision to re-build the company's online application in .NET, it has received a major re-design from both technical and interface perspectives. Involvement in each stage of development has ensured the final application incorporates Web Standards, key usability principles and Accessibility guidelines.
- **Interface design:** employing a user-centred approach to design, the front-end for the company's revised web application addresses a number of usability shortcomings of its predecessor. The improved screen layouts and flow provide a better user experience and clearer presentation of information.
- **Web Standards and Accessibility:** as a key part of web development, Web Standards and Accessibility issues are becoming more and more important. With this in mind I have championed the use of standards and accessibility principles across all the web based services. In order to implement this, the benefits needed to be impressed on management as working practices required updating.
- **Web service branding:** re-branding the company's web application in-line with the clients branding in order to provide a tailored solution.
- **Network and infrastructure:** part of the role involved configuring and supporting the infrastructure associated with the web services. The majority of this was working with in-house Windows based servers running IIS.
- **Intranet development:** ongoing support and maintenance for the division's intranet.

Bradford & Bingley, Bingley, West Yorkshire – 02/03 to 11/04

As part of a small team of analysts with a broad skill base, the role included developing interactive reports and web based tracking applications.

- **Reports and applications:** Management Information (MI) solutions were developed using various tools including web solutions (ASP), Microsoft Access databases and Microsoft Excel workbooks.
- **Application commissioning and implementation:** a large part of the role included the development, implementation and ongoing support of a third party tracking application. This provided project management experience and also included leading focus groups and software testing.
- **Training and support:** after implementing the tracking application, I was involved in the training and support of the company's financial advisers, the primary users of the software. This included the design and development of an online training and support solution.

British Gas Home Security, Leeds, West Yorkshire – 01/02 to 02/03

Working within the Income Management team in British Gas' Home Security Division as a Customer Service Adviser my role included:

- **Data management:** developing and maintaining database applications to control department processes.
- **Communication and problem solving:** dealing with customer queries passed from the call centre, I demonstrated excellent communication and problem solving skills, regularly achieving 100% scores from the quality monitoring team.

BOC Gases, Guildford, Surrey – 09/01 to 12/01

This was a three month assignment based in the Special Products Marketing office with functions including data manipulation, analysis and report building using the company's SAP system. Data capture and validation procedures were also analysed and modified to improve data quality.

FKI plc Graduate Scheme, various locations – 08/99 to 08/01

A two-year graduate scheme designed to give graduates an appreciation for the diverse nature of the industry and provide a strong foundation of business skills. This was achieved through a number of project based assignments within the group's companies; these included placements in the UK, Europe and North America. Some key elements are shown below:

- **Project management:** assumed the senior supervisory role of a large plant installation.
- **Software commissioning:** implementation of a new design software package to improve work flow.
- **Training:** development and training of shop floor personnel assigned to manufacture new products.
- **Product design:** design and development of both new products and manufacturing equipment.

Valeo Security Systems, Woodgate, Birmingham – 09/97 to 09/98

This one-year placement during University was based in the Research and Development department of this large automotive component supplier. Responsibilities included:

- **Database development:** implementation of component database as a design tool.
- **3D Modelling:** component design using computer based 3d modelling package.

The University of Birmingham, Edgbaston, Birmingham – 09/94 to 06/99

- Attained a 2.1 BEng (hons) in Mechanical Engineering
- Passed first year BEng in Civil Engineering

Yateley School, Yateley, Hampshire – 09/87 to 06/94

- A-Levels: Mathematics B, Physics C, Art & Design B
- GCSEs: 9 GCSEs passed A-C including Mathematics A and English BB